

Hardware and Software Requirements for DATAIR Windows Application Software

Operating Systems

Workstation Operating Systems (32-bit x86 & 64-bit x64 unless otherwise noted)

- Microsoft Windows XP/ 32-bit (Note 1)
- Microsoft Windows Vista
- Microsoft Windows 7
- Microsoft Windows 8/8.1
- Microsoft Windows 10

Server Operating Systems, including Terminal Services/Remote Desktop (32-bit x86 & 64-bit x64)

- Microsoft Server 2003
- Microsoft Server 2003 R2
- Microsoft Server 2008
- Microsoft Server 2008 R2
- Microsoft Server 2012
- Microsoft Server 2012 R2
- Microsoft Server 2016

We do not support our applications in the following environments:

- Citrix
- WAN-based Database (Database must reside on the same LAN as the workstations)

Issues that our Tech Support staff reasonably analyze as being related to a non-supported environment may be subject to per-hour support fees or our inability to assist you in resolving those issues.

Notes:

- 1) Microsoft discontinued all support and updates, including security patches, for Windows XP in April 2014. We strongly urge clients to upgrade to a newer version of Windows as soon as reasonably possible. While we don't have any current plans to discontinue support for Windows XP at this time, future updates of third-party components we employ may necessitate discontinuing support with limited notice.
- 2) For all operating systems, the most recent Microsoft Service Packs and Updates are required.

- 3) Pro, Business, or above versions of workstation operating systems are recommended
- 4) Please see the Installation Guide for PE/Win for additional information, including Database Server requirements.
- 5) DOS-based applications do not run under 64-bit operating systems

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Hardware Requirements

Workstation-only or Workstation and MDB Database

Feature	Minimum	Recommended
Processor	1.5 GHz Single-Core	2.5+ GHz Quad/Hex Core
RAM Memory	1.5 GB	6 GB or more
Disk Space (excludes data)	1.5 GB	2 GB
Video	1024x768 XGA	1280x800 W XGA or above
Other	Windows-compatible pointing device Windows-compatible printer Windows-compatible network (optional) Internet Access	

The above hardware requirements apply to:

- DATAIR Client Manager
- DATAIR Pension Reporter
- DATAIR Document System
- DATAIR FlexPlus Administration System

Please see <http://www.datair.com/technology.htm> for detailed information on hardware requirements for the DATAIR Pension Administration System/Windows.