

DATAIR Web Services IP Addresses

DATAIR's applications and utilities connect to DATAIR's servers for a variety of functionality. Examples include:

- DATAIR License Wizard (All systems)
- 1099 Service Bureau (Pension Reporter)
- My5500 Filings (Pension Reporter)
- Document Registration (Document System)
- Document Sponsor Reporting (Document System)
- Send to DATAIR Support Utility (All systems)
- Password Reset (Pension System)
- Software Updates (All systems)
- DATAIR Remote Support Utility (All Systems)

In order for these applications to function properly, they must be able to communicate with DATAIR's servers using the following ports and IP addresses:

Ports 80 (HTTP) and 443 (HTTPS) for

- 12.217.242.22
- 12.217.242.23
- 50.247.167.50
- 50.247.167.51
- 198.0.248.123
- 198.0.248.124

Port 5555 (Remote Support) for

- 12.217.242.1
- 50.247.167.61

Clients who employ proxy servers, firewalls, or security software that restrict access may need to create rules to permit our applications to access to these IP addresses and ports, or the software may not work correctly. DATAIR applications, with the exception of the Remote Support tool, do support proxy servers with proper configuration.

Additionally, access to <https://endpoint.efast.dol.gov> via Port 443 (HTTPS) is required for electronic filing of EFAST 5500-series forms from Pension Reporter.

For additional information, please contact our Technical Support group at support@datair.com or (630) 325-2600.